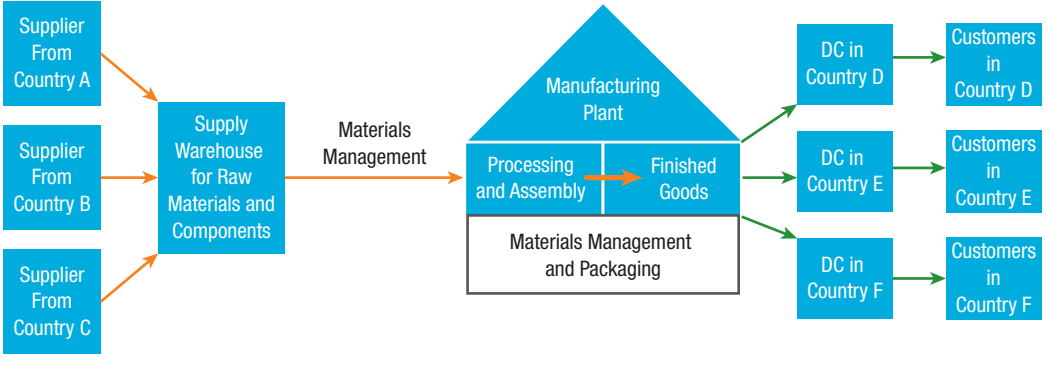FIGURE 11.4: Framework of a Global Logistics System